

COMMISSIONERS
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GARY PIERCE
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SANDRA D. KENNEDY
BOB STUMP



0000094367

4700

ARIZONA CORPORATION COMMISSION

March 6, 2009

ORIGINAL

To: Docket Control

RE: Far West Water & Sewer, Inc. - Customer Comments
Docket No. WS-03478A-08-0608

Please docket the attached 82 customer comments OPPOSING the above filed rate case.

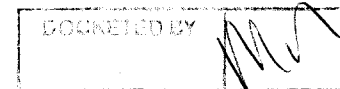
Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

MAR - 9 2009



RECEIVED

2009 MAR - 9 A 9:20

AZ CORP COMMISSION
DOCKET CONTROL

WS-03478A-08-0608

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 77292

Date: 3/6/2009

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **Richard & Lois**

Reimers

Account Name: Richard & Lois Reimers

Home: [REDACTED]

Street: [REDACTED] ve

Work: (000) 000-0000

City: Yuma

CBR: [REDACTED]

State: AZ **Zip:** 85367

is: E-Mail

Utility Company: **Far West Water & Sewer, Inc.**

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Concerning Docket Number: WS-03478A-08-0608
 WS-03478A-08-0454

Richard & Lois Reimers 03-04-2009
13521 E. 54th Drive, Yuma, AZ [REDACTED]
Far West Water & Sewer rate increases WSO 3478A-08-0608
 WSO 3478A-08-0454

Far West Water & Sewer CON
[REDACTED]

Far West Water & Sewer originated as a subsidiary for and by H & S Developers when developing the RV and home lots east of Yuma, AZ. The company originally sold lots near \$1500 per site and are currently selling lots \$80,000 to \$100,000. In my experience with developers, they are supposed to provide water and sewer expansions as they continue to develop and sell more sites, as well as curb, gutters, and various other site improvements as required by local jurisdiction. I personally have in excess of 30 years experience in real estate support businesses.

The H & S Developers / Far West Water & Sewer have a captive audience that has already been gouged once by increasing fees from use during occupation months for part-time residents, to year around fees according to ownership. We cannot install a septic system, hence we would have to pay the fees or sell our properties. Either way will create a hardship for many homeowners either seasonal or year round. Raises of 109.6% and 252% are extremely unreasonable for the majority of fixed income property owners.

H & S has completed several new subdivisions since we originally purchased our site in 1999 without

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

substantially increasing sewage plant capacities. The lots were originally sold with the covenant that two sewer connections would be used. What is being done about those that abuse this right? In a one block area, I have counted six or more lots with more than three sewer hookups in use. Why should those of us not in violation be expected to pay for those who abuse this system? Why has Yuma County continued to allow these expansions without requiring H & S to provide adequate sewer disposal services?

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and docketed in WS-03478A-08-0608 and WS-03478A-08-0454. closed

End of Comments

Date Completed: 3/6/2009

Opinion No. 2009 - 77292

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Aurele Gregoire</i>	DATE <i>March 5, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>13733 S. Ave 14 1/2 E Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>928-342-9850</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS <i>al_lrene_1@juno.com</i>	<i>definitely NO</i>

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Phoenix, Arizona 85007;
or

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mailmaster@azcc.gov

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Step 2

YOUR NAME IRENE GREGOIRE	DATE March 4, 2009
ADDRESS, CITY, STATE AND ZIP 13733 S. Ave. 14 1/2 E Yuma Az 85367	YOUR PHONE NUMBER 928-342-9850
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS al-irene-1@juno.com	Definitely NO

Step 3

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Arizona Corporation Commission Public Comment Form

*Elinor Dunning
12560 S. Colina Ave.
Yuma, AZ 85367*

Step 1

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Step 2

YOUR NAME <i>Elinor Dunning</i>	DATE <i>3-2-2009</i>
ADDRESS, CITY, STATE AND ZIP <i>12560 S. Colina Ave. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-342-1666</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS	

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Phoenix, Arizona 85007;*

or The irresponsible Actions of Far West water & sewer Co. Has to be

*You may e-mail it as an attachment to:
mailmaster@azcc.gov*

*Stopped we are mostly a retired
Community on limited income.
Greed actions by this company is wrong!
+ This is what has happened thru out the
United states -*

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Step 2

YOUR NAME <i>Elizabeth M. Greenhalgh</i>	DATE <i>3/3/09</i>
ADDRESS, CITY, STATE AND ZIP <i>10544 E 34th Street</i>	YOUR PHONE NUMBER <i>928 344 2933</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Elizabeth M & Danny L Greenhalgh
 10544 E 34th St
 Yuma AZ 85365

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Step 2

YOUR NAME SONIE MILLER	DATE 3-02-09
ADDRESS, CITY, STATE AND ZIP 12583 E. 46th Street Yuma AZ 85367	YOUR PHONE NUMBER (928) 342-7016
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Nobolonie@aol.com	

Step 3

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Step 2

YOUR NAME <i>Rebecca L. Bogart</i>	DATE <i>March 1, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>12583 E. 46th Street Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>342-7016</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>Dookstergs@aol.com</i>	

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YOUR NAME <i>David L. Northam</i>	DATE <i>3/11/09</i>
ADDRESS, CITY, STATE AND ZIP <i>11322 S. Ave 12 E #23 Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>(928) 305-9109</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

Too much of a raise!

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Step 2

YOUR NAME <i>Lois and Elbert Wolfe</i>	DATE <i>3/3/09</i>
ADDRESS, CITY, STATE AND ZIP <i>13467 E 53rd Dr. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>302-272-4240</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
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Step 2

YOUR NAME <i>Kenneth E. Barnes</i>	DATE <i>3/2/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12747-47 Dr. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-305-6569</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS <i>again</i>	

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mailmaster@azcc.gov

KENNETH E. BARNES
13528 E. CENTER AVE.
AURORA, COLO. 80012

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Step 2

YOUR NAME KERWIN T. KEIFFER	DATE 3-2-09
ADDRESS, CITY, STATE AND ZIP 13295 E. 53RD LN. YUMA, AZ 85367	YOUR PHONE NUMBER 928-345-0338
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS JUDYKEIFFER@AOL.COM	

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YOUR NAME <i>Judy A. Keiffer</i>	DATE <i>2-2-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13295 E 53 LN, Luma 85367</i>	YOUR PHONE NUMBER <i>928-345-0338</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>judykeiffer@aol</i>	

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Step 2

YOUR NAME <i>Amos Wilhelm</i>	DATE <i>3-2-2009</i>
ADDRESS, CITY, STATE AND ZIP <i>13308 E 53rd Ln. Yuma, AZ</i>	YOUR PHONE NUMBER <i>916 799 8030</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>AmosWilhelm@aol.com</i>	

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Amos Wilhelm

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Amos Wilhelm
13308 E. 53rd. Ln.
Yuma, Az. 85367

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Step 2

YOUR NAME <i>Sondra Wilhelm</i>	DATE <i>3-2-2008</i>
ADDRESS, CITY, STATE AND ZIP <i>13308 E 53rd</i>	YOUR PHONE NUMBER <i>928 342 1425</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>Sondra.807@AOL.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

Sondra Wilhelm

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Amos Wilhelm
13308 E. 53rd. Ln.
Yuma, Az. 85367

Arizona Corporation Commission Public Comment Form

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME HERB HULET	DATE 2-28-09
ADDRESS, CITY, STATE AND ZIP 10631 AVENIDA CANELA YUMA, AZ 928	YOUR PHONE NUMBER 305 5018
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase 85361	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS herbhulet@MSN.com	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
 Phoenix, Arizona 85007;
 or

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mailmaster@azcc.gov

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Step 2

YOUR NAME GLORIA HULET	DATE 2/27/09
ADDRESS, CITY, STATE AND ZIP 10631 AVENIDA CANELA YUMA, AZ 85367	YOUR PHONE NUMBER 928/305-5018
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

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Step 2

YOUR NAME Don A. HETTERVICK	DATE 2-27-09
ADDRESS, CITY, STATE AND ZIP PO Box 25150, YUMA, AZ. 85367	YOUR PHONE NUMBER 928-726-2814
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS CAMPERS-2@HOTMAIL.COM	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 4

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**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
 Phoenix, Arizona 85007;**

or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME SHIRLEY A. HETTERVIK	DATE 2-27-2009
ADDRESS, CITY, STATE AND ZIP P.O. Box 25150 - Yuma, AZ 85367	YOUR PHONE NUMBER 928-726-2814
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS CAMPERS-2@HOTMAIL.COM	

Step 3

ENTER YOUR COMMENTS HERE:

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 Phoenix, Arizona 85007;**
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mailmaster@azcc.gov

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Step 1

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Step 2

YOUR NAME <i>Kella Price</i>	DATE <i>3/2/09</i>
ADDRESS, CITY, STATE AND ZIP <i>10579 E 37th PL Yuma AZ 85365</i>	YOUR PHONE NUMBER <i>928-276-3009</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>johnkella@aol.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 4

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**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
 Phoenix, Arizona 85007;**
 or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

February 21, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer
Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona
Docket #WS-03478A-08-0608
Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Harold Ayler
14509 E 54th Dr
Yuma, AZ
85367

COMPLETE RETURN ADDRESS:

NAME Ayler

14509 E 54th Dr

CITY yuma STATE AZ ZIP 85367

Nancy B. Wunsch
10380 E. 37th Place
Yuma AZ 85365

March 1, 2009

Docket Control
1200 W. Washington
Phoenix, AZ 85007

Re: Docket No. WS-03478A-08-0608

As a retired widow living on Social Security I would like to express my concerns regarding the sewer rate raise proposed by Far West Water. I feel I speak for many people in my situation.

While I realize that many businesses feel the need to increase the price of services, I believe the Far West Water increase very extreme and unfair to many people; and will create a financial problem for many like myself.

The rate for residential sewer service will be \$45.59 and the recreational vehicle rate will be \$11.40. I live alone on an average sized lot, yet park spaces are much smaller and can hold as many as 3 to 4 recreational vehicles on the same area as a home. In those RV's are usually 2 people. Therefore the lots can occupy as many as 6-8 people. As with myself, they all take showers, cook, clean, flush toilets and in general need to use water which goes down the drains as well as any residential home use. This rate change I find very unfair. In California, sewer charges are based on the amount of water used. Perhaps this would be a fairer way of pricing for everyone.

While I understand that businesses cater to the winter visitors, the residents that live here year round should be equally considered as we are the ones paying year round.

Hopefully this matter can be settled in a fairer way to all concerned.

Respectfully yours

A handwritten signature in cursive script that reads "Nancy B. Wunsch". The signature is written in dark ink and is positioned above the printed name.

Nancy B. Wunsch

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME DWAINE A. REILLY	DATE MARCH 1, 2009
ADDRESS, CITY, STATE AND ZIP 14126 E 51ST PL YUMA AZ. 85369	YOUR PHONE NUMBER 928 345 9266
DOCKET YOU WISH TO COMMENT ON: WS-03478A-08-0608	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME FAR WEST SEWER & WATER CO.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

IN RESPONSE TO THE FAR WEST SEWER & WATER COMPANIES REQUEST FOR AN INCREASE OF OVER 100% IS COMPLETELY UNREALISTIC. OTHER SEWER COS. ARE MORE REALISTIC IN THEIR CHARGES. WE ARE A RETIREMENT GROUP OF WHICH ONLY A SMALL PERCENTAGE ARE FULL TIME RESIDENTS & SOME LIVING ON SOC. SEC BENEFITS AND THIS WOULD CAUSE A SEVERE HARDSHIP ON THEM

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

or

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mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Ronald L. Jones</i>	DATE <i>March 2, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>P.O. Box 332, Lakeside, AZ 85929</i>	YOUR PHONE NUMBER <i>928 367-3149</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS <i>marvon@frontier.net.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or*

*You may e-mail it as an attachment to:
mailmaster@azcc.gov*

February 18, 2009

Arizona Corporation Commission
Docket No. WS -03478A-08-0608

To Whom It May Concern:

I am writing this letter to inform this commission of my opinion in regard to the request for emergency funds for the Far West Water and Sewer Company. First of all, there is no information available as to why the funds are on an emergency request. What will they be used for? Who determined that a 101.02 % increase is justified? Why is this time an emergency? It appears to me that the budget process at Far West is inefficient or not in place at all. In my opinion, the rate increase is totally out of line in this time of economic downturn. Also why are we the users asked to pay for the poor engineering and planning of Far West?

Far West Water and Sewer should obtain its financial monies for its planned improvements in the usual process through the banking industry, rather than Demand an unconscionable rate increase from the users. Growth in Yuma County has been happening over a period of time, it did not happen over night. Hence the poor planning and lack of budget process by Far West. There are terrible rumors of misuse of funds and greed by Far West. This issue of needed funds by Far West can not be settled by an unconscionable rate increase to its users.

Sincerely,

A handwritten signature in cursive script, appearing to read "Raymond Jay".

Arizona Corporation Commission Public Comment Form

Step 1

This form should be used for public comments pertaining only. Please be sure to reference the appropriate docket filed in the docket promptly. Please use the Consumers complaints, inquiries or general inquiries.

Kuensting
13229 S Onammi Ave.
Yuma, AZ 85367

Step 2

YOUR NAME Bernard Kuensting	DATE 3-1-2009
ADDRESS, CITY, STATE AND ZIP 13229 S. Onammi Ave. Yuma, AZ 85367	YOUR PHONE NUMBER 541-910-8744
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

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Arizona Corporation Commission Public Comment Form

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Marvin Dewey Marler
Shirley Lorene Marler
13127 East 46th Drive
Yuma, Arizona 85367

YOUR NAME MARVIN AND SHIRLEY MARLER	DATE 3/4/09
ADDRESS, CITY, STATE AND ZIP 13127 E 46TH DRIVE	YOUR PHONE NUMBER 928-345-2821
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME CARL CHRISTENSEN	DATE 03/03/09
ADDRESS, CITY, STATE AND ZIP 9701 38TH ST Yuma AZ 85367	YOUR PHONE NUMBER 801 698 2480
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS 1CANFIXIT66@Yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

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If you need additional space for your comments, please use the continuation page below.

Step 4

February 19, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608

Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Marc D. J. Menden

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME CAROL A. MULLINS	DATE 3/3/09
ADDRESS, CITY, STATE AND ZIP 10694 E. 38TH PLACE Yuma, AZ	YOUR PHONE NUMBER 726-5107
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

*To much increase for your mistakes - 200%
your crazy - half or more are not even here during 6/8 moni a yr.*

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME <i>DONALD L. KIDDAUGH</i>	DATE <i>3-3-09</i>
ADDRESS, CITY, STATE AND ZIP <i>10393 E. 37th PL. YUMA, AZ. 85365</i>	YOUR PHONE NUMBER <i>509-994-1239</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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ENTER YOUR COMMENTS HERE.

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If you need additional space for your comments, please use the continuation page below.

It is impossible to develop a huge new housing development when there are serious lack of capacity.

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Step 2

YOUR NAME <i>Roy Hoffman</i>	DATE <i>3-3-09</i>
ADDRESS, CITY, STATE AND ZIP <i>RANCHO RIALTO 11322 S. AV. 12 E YUMA AZ</i>	YOUR PHONE NUMBER <i>928-820-4180</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase <i>85367</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>Roy E Hoffman</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Yvonne Pino</i>	DATE <i>3-3-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14774 E 49TH St Yuma AZ 85347</i>	YOUR PHONE NUMBER <i>928-342-8294</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS <i>yvonnepino@aol.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 4

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Jerry E. Duarte</i>	DATE <i>3/3/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12655 Dorothy Dr. Yuma, Az. 85367</i>	YOUR PHONE NUMBER <i>9256281492</i>
DOCKET YOU WISH TO COMMENT ON: <i>Interm Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water & Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>JEDuarte1@MSN.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

It is ludicrous to think that the mismanagement of the sewer service in our area would be rewarded with a fee increase.

I feel that the owners of this system should be forced to sell their interest to people able to manage a sewer system with the money they now collect,

Jerry E. Duarte

If you need additional space for your comments, please use the continuation page below.

Step 4

*This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;*

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME J. HIBBARD	DATE MARCH 3/09
ADDRESS, CITY, STATE AND ZIP 12716 - 47TH DR. / JUMA 85367	YOUR PHONE NUMBER 928-342-6309
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS JAN C HIBBARD @ HOTMAIL . COM	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 4

Arizona Corporation Commission Public Comment Form

Step 1:

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Step 2:

YOUR NAME Karen Tule	DATE 3-3-09
ADDRESS, CITY, STATE AND ZIP 13656 E 53rd Ave Yuma, Az. 85367	YOUR PHONE NUMBER 928-342-9251
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3:

ENTER YOUR COMMENTS HERE

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Step 4:

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Step 1

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<p style="text-align: center;"><i>Jesse Newman</i> <i>Paula Newman</i></p> <p style="text-align: center;">Step 1</p>	
YOUR NAME	DATE
JESSE & PAULA NEWMAN	3/4/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13557 E. 49TH LANE YUMA, AZ 85367	928-342-9554
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Request for an Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME <i>Barbara Anders</i>	DATE <i>3/3/09</i>
ADDRESS, CITY, STATE AND ZIP <i>13663 E. 51st Pl. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>509-863-3097</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>merfeslaw@comcast.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME Phillip Rangel	DATE 3-4-09
ADDRESS, CITY, STATE AND ZIP 11704 E. CALLE GAUDI, YUMA 85367	YOUR PHONE NUMBER 928-239-5488
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE.

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Step 2

YOUR NAME <i>Gloria Middaugh</i>	DATE <i>3-1-09</i>
ADDRESS, CITY, STATE AND ZIP <i>10393 E 37th Pl Yuma AZ 85365</i>	YOUR PHONE NUMBER <i>509 994 1239</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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If Far West is incapable of providing service without this unreasonable rate increase the citizens, who have already paid for sewers, should move to annex or move the

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Step 2

YOUR NAME <i>Karen Liles</i>	DATE <i>3-2-09</i>
ADDRESS, CITY, STATE AND ZIP <i>12541 E. 46th DR. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>541-990-4739</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>lileskrn@aol.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 4

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Patricia D. Wright
10555 E 38th Ln.
Yuma, AZ 85365-7073

Step 2

YOUR NAME <i>PATRICIA WRIGHT</i>	DATE <i>4 MARCH 89</i>
ADDRESS, CITY, STATE AND ZIP <i>10555 E 38TH LN YUMA 85365</i>	YOUR PHONE NUMBER <i>342-2547</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 4

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Step 2

YOUR NAME Art + Eva Killian	DATE 3-3-09
ADDRESS, CITY, STATE AND ZIP 10492 S. Fall Ave	YOUR PHONE NUMBER 541-390-4460
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 4

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Step 1

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Step 2

YOUR NAME ROBERT L. NOBLE	DATE 3-3-07
ADDRESS, CITY, STATE AND ZIP 13449 E. 54th DRU. Yuma, AZ, 85367	YOUR PHONE NUMBER 928-342-1689
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS BSFOOTHILL @ A.O.L. Com	

Step 3

ENTER YOUR COMMENTS HERE:

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I Agree with the Above
Step 4

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YOUR NAME MARLA K. FOSTER	DATE 3-4-09
ADDRESS, CITY, STATE AND ZIP 13377 E 53RD LN Yuma AZ	YOUR PHONE NUMBER 360-280-8574
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS 	

ENTER YOUR COMMENTS HERE

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YOUR NAME MARLA K. FOSTER	DATE 3-4-09
ADDRESS, CITY, STATE AND ZIP 12755 - E 47TH ST YUMA	YOUR PHONE NUMBER 928-345-9757
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS 	

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Step 2

YOUR NAME HENRY A. PETERSEN	DATE 3-4-09
ADDRESS, CITY, STATE AND ZIP 12513 E 46TH DR. YUMA	YOUR PHONE NUMBER 928-345-5757
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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Step 2

YOUR NAME HENRY A. PETERSEN	DATE 3-4-09
ADDRESS, CITY, STATE AND ZIP 12514 E 47TH ST YUMA	YOUR PHONE NUMBER 253-906-3969
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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Step 2

YOUR NAME <u>LESLIE DIETMEYER</u>	DATE <u>3-1-09</u>
ADDRESS, CITY, STATE AND ZIP <u>14711 E. 50TH ST. YUMA, AZ. 85367</u>	YOUR PHONE NUMBER <u>760-533-0745</u>
DOCKET YOU WISH TO COMMENT ON: <u>Request for an Emergency Rate Increase</u>	DOCKET NUMBER <u>WS-03478A-08-0608</u>
CASE OR UTILITY NAME <u>Far West Water and Sewer Company</u>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> <input checked="" type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <u>NONE</u>	

Step 3

ENTER YOUR COMMENTS HERE.

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Lloyd Beler</i>	DATE <i>March 2, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>12694 E 45 Dr, Yuma, AZ</i>	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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If you need additional space for your comments, please use the continuation page below.

Step 4

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME FREDERICK RICHARD	DATE 3-3-09
ADDRESS, CITY, STATE AND ZIP 10247 MONSOON AVE YUMA AZ 85365	YOUR PHONE NUMBER 928-446-5656
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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Step 4

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <div style="font-family: cursive; font-size: 1.2em;">Helen Tallman</div>	DATE <div style="font-family: cursive; font-size: 1.2em;">3-4-09</div>
ADDRESS, CITY, STATE AND ZIP <div style="border: 1px solid black; padding: 2px; display: inline-block; margin-top: 5px;"> Del E. Tallman 13446 E. 54th St. Yuma, AZ 85367 </div>	YOUR PHONE NUMBER <div style="font-family: cursive; font-size: 1.2em;">928-305-6634</div>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input checked="" type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <div style="font-family: cursive; font-size: 1.2em;">Chardelle@Juno.Com</div>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 4

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME HARTLEY and Sharon Skipress	DATE MARCH 3 2009
ADDRESS, CITY, STATE AND ZIP 13781- E 53 RD LANE YUMA AZ 85367	YOUR PHONE NUMBER 928-342-7369
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Sharon and hartley @ hotmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 4

ARIZONA Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Ralph & Betty Thede</i>	DATE <i>3-3-09</i>
ADDRESS, CITY, STATE AND ZIP <i>11864 Calle Del Cid, Yuma, Az 85367</i>	YOUR PHONE NUMBER <i>928-305-1152</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>bettythede@hotmail.com</i>	

Step 3

ENTER YOUR COMMENTS HERE

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page on...

Step 4

This form may be completed electronically, printed and mailed to:
 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
 Phoenix, Arizona 85007;

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME ALE CLAUDIA BERKEY	DATE 2-3-9
ADDRESS, CITY, STATE AND ZIP 11859 CALLE DEL CID YUMA	YOUR PHONE NUMBER 342-3239
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS CLAUDIA.BERKEY@FAPTHLNK.NET	

WE PLAN TO MOVE IF THIS HAPPENS —

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

WS-03478A-08-0608

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 77258

Date: 3/5/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Robert

Leavitt

Account Name:

Robert Leavitt

Home: [REDACTED]

Street:

[REDACTED]

Work: (000) 000-0000

City:

Yuma

CBR: [REDACTED]

State:

AZ

Zip: 85367

is: E-Mail

Utility Company:

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

*****FAR WEST WATER & SEWER CO.*****
*****EMERGENCY RATE APPLICATION*****

YOUR NAME: Robert Leavitt

DATE: 3 Mar 2009

ADDRESS, CITY, STATE AND ZIP: [REDACTED]

YOUR PHONE NUMBER: [REDACTED]

DOCKET YOU WISH TO COMMENT ON: Request for Emergency Rate Increase

DOCKET NUMBER: WS-03478A-08-0608

CASE OR UTILITY NAME: Far West Water and Sewer Company

YOUR POSITION ON THE DOCKET: PRO 0 CON X Other 0

YOUR E-MAIL ADDRESS: [REDACTED]

Far West Water and Sewer C.

(FWWS) customers are protesting the application submitted by them,
docket WS-03478A-08-0608.

According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now the ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion noted and docket in SW-03478A-08-0608. closed

End of Comments

Date Completed: 3/5/2009

Opinion No. 2009 - 77258

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2009 77250**Date:** 3/5/2009**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**Complaint By:** **First:** Del & Diana **Last:** Hamberlin**Account Name:** Del & Diana Hamberlin**Home:** [REDACTED]**Street:** [REDACTED]**Work:** (000) 000-0000**City:** Yuma**CBR:****State:** AZ **Zip:** 85367**is:****Utility Company:** Far West Water & Sewer, Inc.**Division:** Water**Contact Name:** n/a**Contact Phone:** n/a**Nature of Complaint:**

Del & Dianna Hamberlin 3/4/2009

[REDACTED]
Yuma AZ 85367
[REDACTED]Request for an Emergency Rate Increase
WS 03478A-08-0608

Far West Water & Sewer Company

PLEASE DO AN AUDIT before granting any requested increase by Far West Water & Sewer (FWWS)

1. By it's name, FWWS could be and most likely is co-mingling funds within it's water/ sewer utility
 2. There maybe co-mingling of funds between said Utility and its other Company, H & S Development/Construction Company.
 3. The non-working owners (daughters of the original developer/owner) maybe taking wages and bonus from said Utility Company.
- Are they profiting at the expense of the utility users.
4. Water is being taken from water tanks with the system and used for Dust Abatement by H & S Development/Construction Company.

There are NO METERS on the tanks or the water trucks.

Is H & S being charges for said water or is the water being paid for by the sewer users and the water users?

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

5. Use of equipment has been seen on projects by H & S Development/Construction Company and on Water/Sewer projects.

Is the use of the equipment being co-mingled between both Companies?
Who is paying for the gas and maintenance of said equipment?

6. Is the design of the original System and it's additions being overloaded by the use of added customers?
Whose paid for these added customers?

7. Were "Infrastructure Fees" collected from the developers of each new and old (Mesa Del Sol) subdivisions that were added/allowed use access to said System?

Did H & S Development/Constructions Company pay infrastructure fees to FWWS?

NOTE: the City of Yuma charges an infrastructure fee of \$5600 per lot.

Did FWWS charge and collect an impact fee from the developments that have been added to said System, including the owner's other company (H & S Development Construction Company)?

8. I was told over the phone that FWWS could not provide me with reports regarding the Hydraulic flow (water and the Organic flow (protein). I was told by a friend whose business is Sewer/Septic Systems that those reports are available to customers. I wanted to said said reports of his for his review and comments

Far West Water & Sewer WS-03478A-08-0608
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and docketed in WS-03478A-08-0608. closed
End of Comments

Date Completed: 3/5/2009

Opinion No. 2009 - 77250

WS.03478A-08.0608

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2009 - 77160

Date: 3/3/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Daniel

Russow

Account Name:

Daniel Russow

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Yuma

CBR: [REDACTED]

State:

AZ

Zip: [REDACTED]

is: E-Mail

Utility Company:

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

From: Daniel Russow [mailto:[REDACTED]]

Sent: Friday, February 27, 2009 1:35 PM

To: Utilities Div - Mailbox

Subject: Public Comment Form on Docket No. WS-03478A-08-0608

Hello,

I have attached a public comment form on Docket No. WS-03478A-08-0608.

Thank you,

Daniel Russow

[REDACTED]

Yuma, AZ 85365 <<[REDACTED]>>

Emergency Rate Increase (WS-03478A-08-0608)

I am a single property owner in the area serviced by Far West Water and Sewer. I have owned my home here since June of 2008. I find the emergency rate increase by Far West Water and Sewer to be excessive and unreasonable. I use on average, around 2000 gallons of water per month, hence putting little use on the sewer system. To be charged a rate so high and equal to others who are using far more water that I is unfair. In an economic tome where one is concerned with even being able to make a monthly mortgage payment , this added increase in my water and sewer bill will be a financial burden that I and may others will find difficult to absorb. If I had known that my water and sewer bill would be this high, I never would have bought a home in this area. Please stop Far West Water and Sewer company from adding this excessive rate increase.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

I called the customer, left a voice mail message providing my name and toll free tel # for the ACC Tucson office, and acknowledged his ACC Public Comment Form.. I expressed thanks for taking the time to express his opinion and that his comments would be noted as a permanent record in this rate application. I advised his comments would be considered before a decision is reached in this matter.

I e-mailed Lupe Ortiz @ ACC Phoenix Office to please have this OPINION placed in the appropriate stack and have this docketed towards docket no. WS-03478A-08-0608 under Far West Water & Sewer. File closed.
End of Comments

Date Completed: 3/3/2009

Opinion No. 2009 - 77160

WS-03478A-080608

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 - 77178

Date: 3/3/2009

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: **First:** Serena **Last:** Legnaioli

Account Name: Serena Legnaioli

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR: [REDACTED]

State: AZ **Zip:** [REDACTED]

is: E-Mail

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(DOCKET NO. WS 03478A 08 0608)

From: Serena Legnaioli [mailto:[REDACTED]]
Sent: Tuesday, March 03, 2009 2:06 PM
To: Utilities Div - Mailbox
Subject: Far west sewer system RATE INCREASE In Foothills YUMA AZ

RE: FARWEST SEWER RATE INCREASE - FOOTHILLS YUMA AZ
URGENT!!!!

Rebecca Wilder - spokeswoman for ACC is quoted in the Yuma Sun Newspaper today as saying the sewer rate increase would be especially unfair to seasonal residents.

THIS IS NOT TRUE!

The rate increase would be most unfair to the many, many single Foothills residents who live here year round and call this their home and not a winter playground for their extra lot and rental income.

As a single year around resident I will be paying the same amount per usage of sewer as the couple who pull in for six months. They expect the system to be able to handle the extra usage they bring in the high season but don't want to pay for it.

Why should I have to pay extra for them? Then most of them bring in a rental rigs that stress the system even more. They collect the rent on these lots but don't want to help keep the sewer system up to par.

I believe that at the very least registered voters in the Foothills should be exempt from the increase. We don't

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

use the Foothills as a seasonal resort - this is our home and many of us cannot afford to provide bigger sewers for all of these extra people.

SENIOR FOOTHILLS FULLTIME RESIDENTS SHOULD NOT BE SHOULDERING THIS UPGRADE!
SEVENTY FIVE DOLLARS A MONTH WILL BE MORE THAN MY REAL-ESTATE TAXES! THIS DOES NOT SEEM RIGHT.

I would really appreciate it if Rebecca Wilder corrected her statement. The seasonal residents are the very ones that are causing the stress on the system that needs to be upgraded even tho they only chose to use it for less than the full year.

Hotels and resorts and all winter playgrounds have to maintain their utilities year round so they are available for the high season. It is the same for the Foothills and those that use the systems for only the high season. They have to pay their share to keep it at the level they have caused it to need.

Let all the lots that don't use the system in the summer get hit with a 'USE SURCHARGE' in the winter!
Something has to be done as to not make the residents shoulder this bill for the high season.

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc. Docket No. WS-03478A-08-0608. FILE CLOSED.

End of Comments

Date Completed: 3/3/2009

Opinion No. 2009 - 77178

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Step 2

YOUR NAME ARNIE Hilgert	DATE
ADDRESS, CITY, STATE AND ZIP 11843 E Cattle Creek Rd Yuma AZ 85367	YOUR PHONE NUMBER 928 342-5466
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Drarnie244@hotmail.com	

Step 3

ENTER YOUR COMMENTS HERE

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 4

It is not the fault of current residents that Far West Water got into the "Sewer" business without knowing what they were doing. Treating Sewer water is not the same as providing drinking water.

The families that own FWW and Sewer got themselves into this mess in the first place.

Payment to provide sewers should be part of developers fees. And since the owners are both developers and providers of a vital utility this rate increase application is NOTHING but Pure Greed not to mention a clear Conflict of Interest.

FAR West Water & Sewer can go to the bank for a "Home Improvement Loan" so that they can clean up their act.

Asking current homeowners to bail out the in competent management of Far West Water & Sewer is ludicrous. Its insanity - if they cannot manage their Sewer operations any better than they have thus far. They need to sell it to someone who knows what they are doing - and will demand fees from developers before service is provided.

... ..

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Step 2

YOUR NAME Gary & Christine Williamson	DATE 3/5/2009
ADDRESS, CITY, STATE AND ZIP 13511 E 54th Dr	YOUR PHONE NUMBER (509) 398-6464
DOCKET YOU WISH TO COMMENT ON: Far West Water & Sewer Emergency Increase	DOCKET NUMBER WSO 3478A-08-0608
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS GaryW209@roadrunner.com	

Step 3

ENTER YOUR COMMENTS HERE:

I spent a 27 year career in city government and had to deal with developers and their new developments. Developers are, and should be responsible for providing all necessary upgrades in streets, sidewalks and utilities that the new developments need.

Property owners in the Foothills of Yuma are now facing the prospects of their current sewer rates doubling then tripling to make up for a serious lack in planning between Yuma County, H & S Developers, and Far West Water & Sewer. The price of lots in the Foothills have gone up astronomically, allowing H & S Developers to reap mass riches at the expense of new buyers, yet none of those proceeds have been used to keep the sewer system adequate to the demand. In addition, snowbirds in recreational vehicles come here and hook up 3, sometimes 4 vehicles to the sewer system per lot with minimum enforcement from Yuma County.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;**

or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME CLARA BRISBY	DATE MARCH 5, 2009
ADDRESS, CITY, STATE AND ZIP 14350 E 54TH ST	YOUR PHONE NUMBER 360 9040343
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS NA	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 4

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Phoenix, Arizona 85007;
or

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mailmaster@azcc.gov

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Step 2

YOUR NAME <i>Val B. Andreassen</i>	DATE <i>3/4/09</i>
ADDRESS, CITY, STATE AND ZIP <i>11344 34th St Yuma AZ - 85367</i>	YOUR PHONE NUMBER <i>928-305-0077</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>vala1@peoplepc.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME <i>Petty & Perrod Hoing</i>	DATE <i>3-4-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13384 E. 54th Dr. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-342-3560</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>bhoing@bmi.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 2

YOUR NAME VICKI FREUND	DATE 3-2-09
ADDRESS, CITY, STATE AND ZIP 10787 E 39 St Yuma AZ 85365	YOUR PHONE NUMBER 928-342-3913
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS VFREUND @ AOL. com	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME ADAM FREUND	DATE 3-1-09
ADDRESS, CITY, STATE AND ZIP 10787 E 39 St Yuma AZ 85365	YOUR PHONE NUMBER 928-342-3913
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS ANU.FREUND@aol.com	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME <i>Ronald C. Ullom</i>	DATE <i>2/20/09</i>
ADDRESS, CITY, STATE AND ZIP <i>13965 52nd Dr.</i>	YOUR PHONE NUMBER <i>406-425-1006</i>
DOCKET YOU WISH TO COMMENT ON: <i>Far West- Rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West rate increases</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

We are here (Yuma) 3mo. of the year - this whole thing is ridiculous - are we bailing out Far West for mistakes they've made? We understand the bad economics of the time but this huge increase is most unfair

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Step 2

YOUR NAME <i>Veronica Davis</i>	DATE <i>03-02-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14808 E. 54th DRIVE</i>	YOUR PHONE NUMBER <i>928-261-6102</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>vpdavis2003@yahoo.com</i>	

Step 3

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Step 2

YOUR NAME CHARLES H. SAUNDERS	DATE MARCH 4/09
ADDRESS, CITY, STATE AND ZIP 13567 — 49th LANE, YUMA.	YOUR PHONE NUMBER (928) 342-6383
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS csaunders @shaw. ca	

Step 3

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Step 2

YOUR NAME JOHN & SHIRLEY ROEHM	DATE 3/4/09
ADDRESS, CITY, STATE AND ZIP 13671 E. 51ST ST. YUMA, AZ. 85367	YOUR PHONE NUMBER 928-342-3371
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME <i>Ellen Rackham</i>	DATE <i>3/5/09</i>
ADDRESS, CITY, STATE AND ZIP <i>13414 E. 53rd Street Yuma AZ</i>	YOUR PHONE NUMBER <i>928-345-1640</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>shadylady1934@digitaldune.net</i>	

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Step 2

YOUR NAME <i>Inene Heinz</i>	DATE <i>3-4-09</i>
ADDRESS, CITY, STATE AND ZIP <i>10110 S. Galaxy Ave., Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-550-0545</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>iheinz@yahoo.com</i>	

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Step 2

YOUR NAME TERRANCE BOYD	DATE 4 MAR 09
ADDRESS, CITY, STATE AND ZIP 10392 S Avenida Compadres YUMA, AZ 85365	YOUR PHONE NUMBER 360 904 8985-elf 360 892 8803
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS gotait@pacifier.com	

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Step 2

YOUR NAME DONNA D. MILLER	DATE 3/4/09
ADDRESS, CITY, STATE AND ZIP 10330 E. 37th Pl. Yuma, AZ. 85365	YOUR PHONE NUMBER (928) 344-0311 (or) 509-996-8298
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS RD MILLER @ BMI.Net	

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Step 2

YOUR NAME LYMAN & SHARON JOHNSTON	DATE 3-2-09
ADDRESS, CITY, STATE AND ZIP 9606 E 37TH STREET - YUMA, AZ	YOUR PHONE NUMBER 918-397-7174
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS ljohn@ruralinet.net	

Step 3

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Sharon Johnston

Step 4

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Step 2

YOUR NAME <i>Paulette Halliday</i>	DATE <i>3-3-09</i>
ADDRESS, CITY, STATE AND ZIP <i>9626 E. 36th St.</i>	YOUR PHONE NUMBER <i>928-345-3094</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME 	DATE 3-4-09
ADDRESS, CITY, STATE AND ZIP 14719 E 49th St. Yuma, Az	YOUR PHONE NUMBER 541-395-2488
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 4

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Phoenix, Arizona 85007;
or

You may e-mail it as an attachment to:

mailmaster@azcc.gov

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Step 2

YOUR NAME <i>Linda A. Rocha</i>	DATE <i>3-4-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14719 E 49th St. Yuma (winter)</i>	YOUR PHONE NUMBER <i>541-395-2488</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	(Empty space for signature or additional info)

Step 3

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Step 2

YOUR NAME BARBARA & DANIEL MCKAY	DATE 3-5-09
ADDRESS, CITY, STATE AND ZIP 13430 E 53RD DRIVE, YUMA, AZ	YOUR PHONE NUMBER (206) 714-5772
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME <i>Carolyn J. Loftis</i>	DATE <i>3-5-09</i>
ADDRESS, CITY, STATE AND ZIP <i>10485 S. AVE. DA COMPADRES YUMA - AZ. 85365</i>	YOUR PHONE NUMBER <i>928.305-0993</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>NANYCL36@MSN.COM</i>	

Step 3

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Step 2

YOUR NAME DECKER K. JOHNSON	DATE 3-4-09
ADDRESS, CITY, STATE AND ZIP 13865 E. 51ST LANE	YOUR PHONE NUMBER 509 251-1179
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME Ronda Johnson	DATE 3-4-2009
ADDRESS, CITY, STATE AND ZIP 13865 E 51st Lane	YOUR PHONE NUMBER 509-254-1199
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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